



BARCROFT MEDICAL PRACTICE
Patient Participation Meeting – 16/12/24
MINUTES

1.	<p>REVIEW OF PREVIOUS MINUTES <i>Access and capacity</i></p> <p>Discussion on lack of availability of routine appointments when GP requests a follow up appointment for results etc and then no availability also patients do not get notified when results are normal/satisfactory.</p> <p>Explained that some results take longer than others with different timescales for different tests</p> <p>EConsult and access paused for now as have more GPs within the practice although Patient demand still outstrips capacity.</p> <p>Telephones the Press for appointments have now been removed</p>
2.	<p>PATIENT SAFETY previous suggestion of adding relevant patient information to referral forms. Contact has been made with Ardens and now relevant information can now be added. PPG Member requesting details to take to SDH ACTION practice</p> <p>Feedback given to SDH regarding the suggestion of moving the Respiratory Clinic PPG Member going to take this to SDH ACTION PPG</p>
3.	<p>NOTICE BOARD PPG Members are reminded that there is a Noticeboard to be used for projects or advertisement of relevant community information</p>
4.	<p>OVER 75'S CLUB Longer appointments are being offered to the Over 75s and continuity or care (where possible)</p> <p>Also, the over 75s club is being promoted within the practice to relevant patients.</p>
5.	<p>ANY OTHER BUISNESS</p> <ul style="list-style-type: none">• Pharmacy no issues to report all quiet service seems much better• Barcroft now have a newsletter available on our website or on Noticeboard

Next meeting 31st March 2025 pm