



BARCROFT MEDICAL PRACTICE
Patient Participation Meeting – Minutes

Monday 23 June 2025

1.	<p>Review last meeting Minutes:</p> <p>Waiting Room – call screen volume reviewed, good level to suit all patients. 3x chairs have been moved.</p> <p>Signage – work ongoing, GP room signage is improving.</p> <p>Continuity of Care – work ongoing but appointments are generally up to 2-weeks in advance.</p> <p>GPs Special Interest – will be promoted.</p> <p>TCOP – longer appointments are booked by GPs, specific for those who need more time and are complex.</p>
2.	<p>Guest Speaker Invite – Dr Monica Devendran, Mayor, Amesbury Council</p> <p>Stonehenge Area Board - Celebrating Age Wiltshire, connecting with the community, a county-wide project. Aims to improve or maintain the health and wellbeing of older people, including those isolated or vulnerable due to dementia, reduced mobility, ill health or caring responsibilities.</p> <p>‘Amesbury Men’s Shed’, fantastic community facility - machinery and carpentry – national initiative.</p> <p>GPs could suggest to patients.</p> <p>Practice/PPG looking for potential joint project. Difficult to volunteer for these things, people like being in the home with TVs and laptops.</p> <p>Noticeboard, publicise – write in the Local Trader, as it goes to every single house.</p> <p>Questionnaire, how do we capture the needs of patients?</p> <p>Durrington/Larkhill – list church events, ie coffee, foodbank.</p> <p>Monica, open BBQ, suggests promote ie at the Flu Clinics</p>
3.	<p>Military Veterans – how does the Practice help?</p> <p>In-Practice TV, veteran film, flag has been amended.</p>

	<p>What else is the Practice doing?</p> <p>Veteran-friendly Practice, meaning a dedicated clinician with specialist knowledge of military related health conditions. Ex-forces, please let the GP know and to have information coded on health record.</p> <p>Tick box on referrals and alternative pathways available.</p>
4.	PPG draft Terms of Reference – circulated and agreed
5.	<p>PPG Proposed Project</p> <ul style="list-style-type: none"> • Loneliness – see item 2. • Flu Clinics support – car park and entrance support in October.
6.	<p>Patient Safety – feedback from the PPG –</p> <p>Terms of Reference well written, to distribute to the PPG</p>
7.	<p>Any Other Business</p> <p>Pharmaceutical Needs Assessment, Dr Monica Devendran – circulated originally in 2022, reflected that Amesbury does not need an additional pharmacy. Archers Gate build provided 1000+ residents with the current pharmacy capacity not meeting the needs of the population. Survey ongoing, draft consultation is in place, hopeful this time the survey will report additional Pharmacy is needed.</p> <p>Recent pharmacy provider interested but the ICB turned this down, patients could go to Durrington or another town. Another provider would give competition. Dr Devendran feels a physical pharmacy is needed and is fighting for this.</p>
8.	Date of Next Meeting – Monday 29 September 2025 , 3pm, Monday 13 October, 3pm